



## How to Register for the Aetna Member Website and Print a Temporary ID Card

**Step 1:** Go to: [www.aetna.com](http://www.aetna.com)

**Step 2:** Click  on the top right hand side of the screen;

**Step 3:** On the right hand side under 'Don't Have An Account', click on  ;

**Step 4:** Enter your Member ID Number. The ID number is on the Primary Member's ID card. Do not enter the group number, spaces or hyphens, e.g., W123456789. If you do not have your ID Number, you may click  **Social Security number** and enter your Social Security number.


**Step 6:** Enter your Full First Name, not a nickname, e.g., Robert, not Bob.

**Step 7:** Enter your Last Name as it appears on the Primary Member's ID card, including Jr., III, etc.

**Step 8:** Enter your Date of Birth

**Step 9:** Enter your home zip code. Leave blank if your home address is outside the United States.

Then click 

**Step 10:** Create a User Name, Password and Security Question. Then Click 

**Step 11:** Now that you are registered for Navigator, Log In using your new User Name and Password.

**Step 12:** Once logged in, click on 'View Member ID card'.

**Step 13:** Card images will appear and select the print button to print a temporary card

