



# Focused care for complex and chronic conditions



## We're there every step of the way.

At Accredo by Evernorth®, your specialty pharmacy, taking care of you is our focus. You might be newly diagnosed and beginning with a specialty medication, or you might just be new to Accredo. Either way, our specialty-trained pharmacists, nurses, pharmacy technicians and patient care advocates understand chronic and complex conditions. We're here to help you navigate this journey.

### What is a specialty medication?

A specialty medication is one typically used to treat chronic, complex conditions like multiple sclerosis, cystic fibrosis and cancer. Specialty medications can include oral solids or can be injected, infused or inhaled and may require special handling, such as refrigeration.

### Accredo provides personalized clinical support and care for a wide range of complex conditions, including:

- + Age-related macular degeneration
- + Alpha-1 antitrypsin deficiency
- + Anemia
- + Severe asthma
- + Cancer
- + Crohn's disease
- + Cystic fibrosis
- + Deep vein thrombosis
- + Growth hormone deficiency
- + Hemophilia
- + Hepatitis C
- + Hereditary angioedema
- + Hereditary tyrosinemia
- + Immune deficiency
- + Infertility
- + Lysosomal storage disorders
- + Multiple sclerosis
- + Neutropenia
- + Osteoarthritis
- + Osteoporosis
- + Psoriasis
- + Pulmonary arterial hypertension
- + Respiratory syncytial virus
- + Rheumatoid arthritis
- + And many more, including rare and ultra-rare conditions



# One journey. Three ways we focus on supporting you.

Your Accredo team is here to make your path as smooth as possible and help you along the way.

## 1. Specialty clinicians are your guide

- + Our specialty-trained pharmacists and nurses are **available 24/7** for any questions about your therapy
- + You'll receive **one-on-one clinical support** to help you administer your medication safely and effectively
- + Your Accredo team helps you **manage possible side effects**
- + For certain conditions, **Accredo nurses help you administer your medication** in the comfort of your home, when appropriate

## 2. An easy route for getting your medication

- + **Free shipping** to where you choose,<sup>1</sup> when you choose
- + **Additional supplies**, like syringes and sharps containers, included at no additional charge<sup>2</sup>
- + Medication is **handled with care**, including refrigeration if needed (plus information on how to properly store your medication at home)
- + **Refill reminders** and shipment updates by email or text<sup>3</sup> to make sure you don't run out
- + **Order refills** at [accredo.com](https://accredo.com), on our mobile app or by calling the number on your prescription label

## 3. Navigate insurance and financial assistance

- + Get help **understanding your insurance coverage** and coordinating with your health plan on approvals and eligibility
- + **We'll find financial assistance programs** that may be available from drug manufacturers and community organizations
- + In 2023, Accredo coordinated **\$3 billion in copay assistance** for qualified patients<sup>4</sup>

## Take charge of your journey with Accredo.

With our tools, you can manage your medications how you want, when you want. Visit [accredo.com](https://accredo.com) or download our mobile app; go to your mobile device's app store and search for "Accredo." You can order refills,<sup>5</sup> check order status, view medication history and much more.

1. As allowable by law.  
2. Where permitted by benefit plan design.  
3. Based on enrollment.  
4. Based on 2023 Accredo book of business data.  
5. Not available for all specialty medications.

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